

FISCAL YEAR 2021 ANNUAL REPORT

SOUTHWESTERN ILLINOIS CORRECTIONAL CENTER



CUSTOMER

Illinois Department of Corrections (IDOC)

MAXIMUM CAPACITY

730

CURRENT CENSUS

203*

AVERAGE LENGTH OF STAY

555 days*

TREATMENT SUMMARY

GEO Reentry Services delivers in-custody treatment and programming designed to address underlying reasons for anti-social behaviors, and ultimately to change criminal thinking and behavior. The treatment model at Southwestern Illinois Correctional Center (SWICC) includes a suite of validated assessments, a Modified Therapeutic Community (TC) approach, substance use treatment, life skills training, family reunification services, trauma-informed care, and parenting skills development. Starting treatment before release facilitates consistency in treatment, expedites behavior change, and promotes effectiveness in reducing recidivism. Programming is delivered through group and individual sessions.

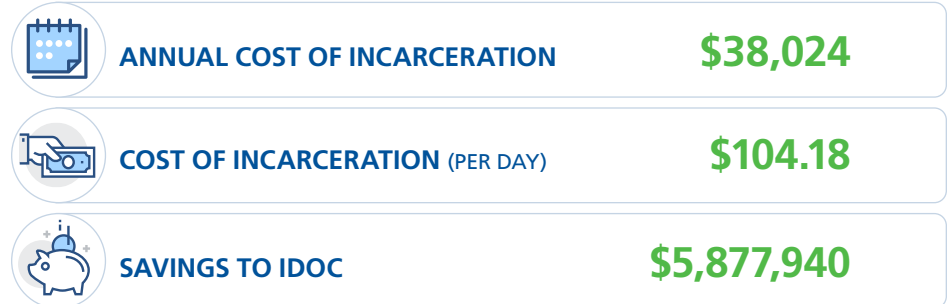
COVID-19 had a major impact on daily operations and programming. Program staff were put on work-from-home status for more than nine months, and adjustments were made to the program delivery model to meet standard safety protocols and uphold program fidelity. During this time, staff explored creative ways to ensure that alternative quality services were provided to participants.

The program data included in this report is for the Fiscal Year 2021 (FY21) from July 1, 2020 through June 30, 2021.

*As of June 30, 2021

EARNED PROGRAM SENTENCE CREDIT

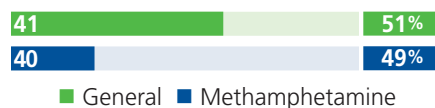
Below is a breakdown of the FY21 earned program sentence credits.



ADMISSIONS

FY21 data showed an overall decrease in the number of admissions compared to FY20, due to COVID-19.

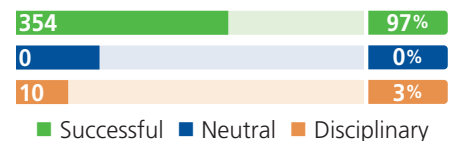
TOTAL ADMISSIONS: 81



DISCHARGES

FY21 data showed an overall decrease in the number of successful discharges, compared to FY20, due to COVID-19 and when Earned Discretionary Credit (EDSC) was given, as the latter automatically decreased a participant's sentence by six months.

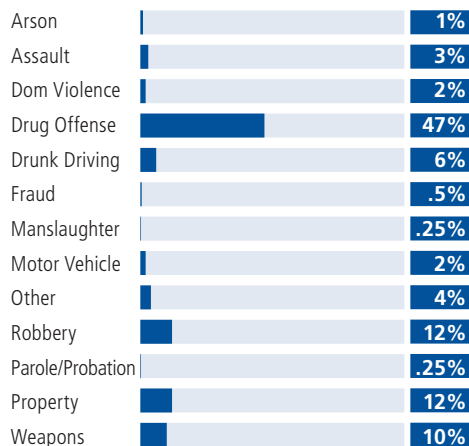
TOTAL DISCHARGES: 364



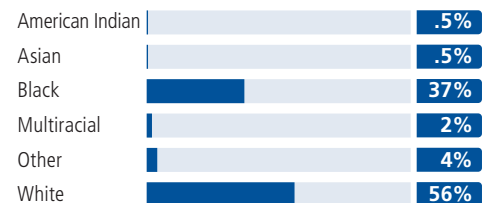
PARTICIPANT DEMOGRAPHICS

Below is a breakdown of the FY21 participant demographics. The average age was 38 years old. (n=557)

BY CRIME



BY RACE



WORK STATUS DURING ADMINISTRATIVE/ LEVEL I LOCKDOWN/QUARANTINE

July 1 - August 28, 2021

Work-from-home status

August 29 - September 18, 2020

GEO Reentry staff returned to SWICC

September 19 - November 30, 2020

Work-from-home status

December 1, 2020 - January 1, 2021

GEO Reentry staff returned to SWICC three days per week, and administrators returned five days per week

January 2, 2021

GEO Reentry staff returned to SWICC five days per week

April 12, 2021

GEO Reentry resumed in-person Substance Use Treatment Services

STAFF GROWTH & DEVELOPMENT

When program staff were directed to work-from-home, GEO Reentry Services took advantage of this time to focus on staff development through daily training assignments. The following resources were utilized to increase and enhance staff training:

- **GEO Continuum of Care® Training Institute** conducted daily webinars for available staff on topics including American Society of Addiction Medicine (ASAM), writing Specific Measurable Realistic Time Sensitive (SMART) goals, risk/needs, responsivity, and cognitive restructuring
- **Learning Management System (LMS)** training provided refresher courses on a variety of key topics, including evidence-based practices; all staff were assigned to complete, at minimum, the COVID-19 and HIPPA trainings
- **In-service Training Program** provided on-site professional training opportunities for staff to obtain necessary hours towards re-certification; Topics included Therapeutic Community (TC) training, pharmacology, counselor's toolbox, 12 Core Functions, clinical documentation, motivational interviewing, and ethics
- **National Institute of Corrections' E-Learning Course** provided education and daily assignments on topics such as leadership, mentoring, working with difficult people, personal development, and communication

STAFF CENSUS

GEO Reentry Services employs qualified professionals and strives to promote staff growth and development. **At SWICC, there are 57 contracted positions, of which 41 are active and 16 are open.** Clinical services staff are licensed professionals certified as a Certified Alcohol and Drug Counselor (CADC) or equivalent.

SUBSTANCE USE TREATMENT SERVICES

From March 2020 through April 2021, in-person treatment services were suspended due to COVID-19. In lieu of face-to-face treatment services, staff provided clinical assignments to keep participants motivated, engaged, and actively working on treatment. Self-study packets covered a wide variety of topics, including but not limited to, drug and alcohol education, addiction, criminal and addictive thinking, coping skills, anger management journaling, recovery/relapse, and relationships. The clinical assignments provided participants with the opportunity to earn Earned Program Sentence Credit (EPSC). Additionally, GEO Reentry Services developed a COVID-19 resource center on a shared drive consisting of various curriculum and handouts to utilize as homework assignments.



ASSIGNMENTS
PER PARTICIPANT **265**



SERVICE HOURS
COMPLETED
PER PARTICIPANT **795**

At the onset of COVID-19, GEO Reentry staff took a proactive approach and developed a resumption of services plan for substance use treatment services while ensuring the safety of staff and participants. The plan addressed programming options, social distancing protocols, precautionary measures, and alternative treatment services. In April 2021, following guidelines from the Centers for Disease Control and Prevention (CDC), GEO Reentry resumed substance use treatment services at SWICC.



INDIVIDUAL
SESSIONS **1,376**



GROUP SESSIONS
(INCLUDING THERAPY) **875**

PRIMARY & SECONDARY SUBSTANCES

Below is the FY21 breakdown of the participant's primary and secondary drug of choice, as provided by the participant.

SUBSTANCE	PRIMARY DRUG	SECONDARY DRUG
ALCOHOL	109	150
AMPHETAMINES	9	14
BARBITURATES	–	1
CANNABIS	111	196
COCAINE	65	64
HALLUCINOGENS	1	9
HEROIN	1	35
METHADONE	1	–
METHAMPHETAMINE	213	31
NO PROBLEM	–	32
OTHER OPIATES/ANALGESICS	13	13
OTHER STIMULANTS	–	1
SEDATIVES/HYPNOTICS/TRANQUILIZERS	4	11

RECRUITING EFFORTS

We understand the importance of developing and maintaining a full staffing pattern. During FY21, we increased recruitment efforts to fill open positions. Regional and corporate HR resources assisted by implementing a combination of digital advertisements, online job postings, and flyers to attract qualified, local candidates. This strategy proved to be effective, resulting in the onboarding of **16 new staff members.**

PERFORMANCE MEASURES

During FY21, GEO maintained **100% compliance in all performance measures**, with the exception of those areas impacted by the extenuating circumstances due to COVID-19.

1) Assessment

System Goal: Program participants are appropriately matched to the program and will benefit from receiving services; and create an integrated and individualized service delivery plan for each participant.

Specific Objective: Ensure that participants who do not show evidence of a substance use disorder and/or do not meet eligibility criteria are removed from the program; and improve service delivery by incorporating information from the clinical, behavioral, and educational assessments into a comprehensive treatment plan that directs the regimen of services delivered, and opportunities provided to program participants within the treatment environment.

MEASUREMENT	AUDIT SCORE
100% of participants will have a substance use Addiction Severity Index (ASI) assessment completed within seven days of their admission unless there are extenuating circumstances	100%
100% of participants will have a Texas Christian University Criminal Justice Client Evaluation of Self and Treatment (TCU CJ-CEST) intake assessment, Career Scope, Barriers to Employment Success Inventory (BESI), Test of Adult Basic Education (TABE) test, and initial intake health screening completed within ten days of their admission unless there are extenuating circumstances.	100%
100% of participants will have an integrated treatment and reentry plan reviewed by a formal group of multi-disciplinary staff before transitioning to Phase 2.	100%

2) Substance Use Treatment Delivery with Modified Therapeutic Community (TC)

System Goal: Program participants will receive state-of-the-art substance use treatment using a modified TC model, which integrates education, job preparation, counseling, clinical reentry management services, and community reintegration.

Specific Objective: Ensure that the TC program interventions are implemented within the framework of the overall philosophical goals of the model, with the ultimate objective, to teach the principle of "right living" in a manner that allows individuals to assimilate the characteristics of healthy pro-social behavior and provide the experiential framework within which they can evidence internalization of such principles through their interactions with others in the community.

MEASUREMENT	AUDIT SCORE
The program will maintain a participant retention rate of 85% after the orientation phase, excluding non-disciplinary transfers.	Not applicable*
90% of participants promoted to the next treatment phase will have been in their previous treatment for the designed time frame.	100%*
90% of participants will have the TCU CJ-CEST assessment administered within ten days of a treatment phase change; and 90% of the participants will have the results disseminated to the appropriate counselor within seven days of administering the assessment, unless there are extenuating circumstances.	100%*
A substance use treatment supervisor will be present at 100% of the adjustment committee hearings for major tickets, to ensure continuity between the IDOC and the substance use treatment provider.	100%**
A minimum of two areas of specialized therapy will be offered to participants during a six-month period.	Not applicable***
100% of participants' counselor aftercare recommendations will be reviewed and approved by the Director, Assistant Director, or Clinical Manager.	100%
Substance use treatment unit supervisors will audit 15% of the participant files per quarter, which will include a review of individualized treatment plans and case notes.	100%
A minimum of 50% of substance use treatment staff who provide direct clinical services will be certified.	100%
100% of substance use treatment staff employed two or more years will be certified.	100%

*Not applicable due to the impact of COVID-19 on admissions

**GEO Reentry was available 100% for consultation as requested by the IDOC

***Specialized programming was not offered to participants due to COVID-19

3) Oversight of Service Delivery

MEASUREMENT	AUDIT SCORE
Annually, vendors will provide a minimum of one immersion training with community agencies and IDOC employees, so that staff involved in the program are fully trained and acclimated on all aspects of the integration.	Not applicable*
The substance use treatment provider will offer a minimum of four full-day (24 hours total) staff trainings per fiscal year. These trainings will be open to all IDOC and partner agency staff.	100%**
A Quality Improvement (QI) meeting will be held onsite each fiscal quarter to review the performance benchmarks and quality of programming. A representative from each program component shall be in attendance and participate. Meeting notes are taken at each meeting. IDOC staff in attendance include the warden, assistant warden of programs, security, education, parole, and the Parole Resources Unit (PRU).	100***

*The annual immersion training was not provided due to COVID-19

**COVID-19 caused GEO Reentry to explore alternative ways to provide staff training including webinars and videos

***Meetings were suspended due to COVID-19, however, GEO Reentry submitted quarterly Substance Use Evaluation reports to the IDOC

4) Education & Job Preparation

MEASUREMENT	AUDIT SCORE
85% of Certified Associated Addiction Professional (CAAP) program participants will complete the program.	Not applicable*

*The CAAP program was temporarily suspended due to COVID-19

CLINICAL SUPERVISION TRAINING

During FY21, **all counseling staff completed a minimum of 10 additional clinical documentation training hours**. New Hire Orientation was also updated and streamlined to highlight the importance of proper clinical documentation.

Clinical Chart Audits have consistently improved year-over-year in all areas, showcasing the staff's success in providing consistent and correct clinical documentation practices. In FY21, a total of 592 files were audited: 22 admission files received an audit score of 100%; 316 continuing stay files received an audit score of 96%; 254 discharge files received an audit score of 97%

ADMISSION: 22



CONTINUING STAY: 316



DISCHARGE: 254



■ FY19 ■ FY20 ■ FY21